

Senate Community Affairs Committee
ANSWERS TO ESTIMATES QUESTIONS ON NOTICE
SOCIAL SERVICES PORTFOLIO
2014-15 Additional Estimates Hearings

Outcome Number: 3.2 Home Support

Question No: SQ15-000131

Topic: Commonwealth Home Support Program

Hansard page: Written

Senator Polley, Helen asked:

Please provide details of the changes in charges to consumers for these services, by service type.

Answer:

In August 2013, the former Government announced that a nationally consistent fees policy would be established for the Commonwealth Home Support Programme (CHSP) in order to improve the sustainability of the home support system.

The Department, in consultation with a Fees Sub-Group of the National Aged Care Alliance (NACA) CHSP Expert Advisory Group, has developed a consultation paper to elicit sector feedback on an effective approach to the collection of fees from clients.

The consultation paper is available for feedback on the Department's website at www.dss.gov.au/chsp until 15 April 2015. It is intended stakeholder feedback will be used to finalise and refine a nationally consistent fees framework in collaboration with the NACA CHSP Expert Advisory Group and peak organisations.